

2026 - 2029

DUFFERIN

DETACHMENT

**ACTION PLAN**

ONTARIO PROVINCIAL POLICE // [OPP.CA](http://OPP.CA)

# 2026-2029 Provincial Operational Plan

## Strategic Priorities and Commitments

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### Valuing Our People

#### **A healthy and resilient OPP**

We will be the employer of choice supporting our members, personally and professionally, in their pursuits of excellence.

### Working With Purpose

#### **A responsive and evolving OPP**

We will be a leader of policing excellence empowering our members to deliver the best service for Ontarians.

### Communities We Serve

#### **A collaborative and progressive OPP**

We will courageously pursue community safety outcomes, building cooperative and strategic relationships with partners who share Our Vision.

### Connection Driving Alignment

#### **A connected OPP**

We are one OPP emphasizing curiosity and innovation, aligning with our members' efforts, while ensuring actions are consistent with Our Mission and Our Values.

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# Message from the Detachment Commander



I am pleased to present the 2026-2029 Dufferin Detachment Action Plan. This action plan has been prepared and adopted per the *Community Safety and Policing Act, 2019* (CSPA) and in alignment with the Ontario Provincial Police 2026-2029 Strategic Plan.

The 2026-2029 Dufferin Detachment Action Plan outlines commitments, actions, and desired outcomes for the detachment over the next four years. It addresses how we will provide adequate and effective policing in our area and will meet the needs of the communities we serve. To reflect these priorities, the plan is organized in three sections:

- Crime
- Roadways, Waterways and Trails
- Community Well-Being

The plan also includes qualitative and quantitative performance objectives and indicators so we can appropriately measure the outcomes of our actions.

The 2026-2029 Detachment Action Plan was created in consultation with relevant stakeholders.

- We met with our OPP Detachment Boards and incorporated the objectives and priorities they determined for the detachment.
- We attended meetings with the municipal councils in our area to understand their concerns and priorities.
- We received input from groups representing diverse communities in our area.
- We met with the Upper Grand District School Board, community organizations, businesses, and other members of the public to inform this plan.
- We put out a survey to the community to get feedback on current and potential priorities from the public.
- We participated in town halls to hear about priorities and concerns directly from community members in our area.
- We utilized findings from Dufferin County's 2025-2028 Community Safety and Well-Being Plan.

The 2026-2029 Dufferin Detachment Action Plan is the first plan prepared under the CSPA. Detachment Board Annual Reports will continue to be enhanced to reflect the updated reporting requirements.

I am proud of the work we do and the relationships we have built at Dufferin Detachment, and I look forward to our growth and achievements in implementing the 2026-2029 Action Plan.

Inspector Michael Di Pasquale  
Commander, Dufferin Detachment

# Our Detachment

The Dufferin Detachment provides policing services to the County of Dufferin. Included in this are eight different municipalities and four OPP Detachment Boards.

The total population of Dufferin County is 66,257 (Census Canada 2021) and the total area encompassed within the county is 1,486 square kilometres. It is largely a rural county with three urban settlement areas, namely Grand Valley, Orangeville and Shelburne. The Town of Orangeville is situated on the southern border of the county and is the largest urban centre, with just over half the population. Although Orangeville dominates in terms of population, in area it is very small and geographically compact.

Agriculture is a strong part of the economy, including beef and dairy cattle, cash crops (e.g. potatoes) and mixed grains. Recreational activities such as skiing, fishing, hiking and equestrian activities also contribute to the local economy.

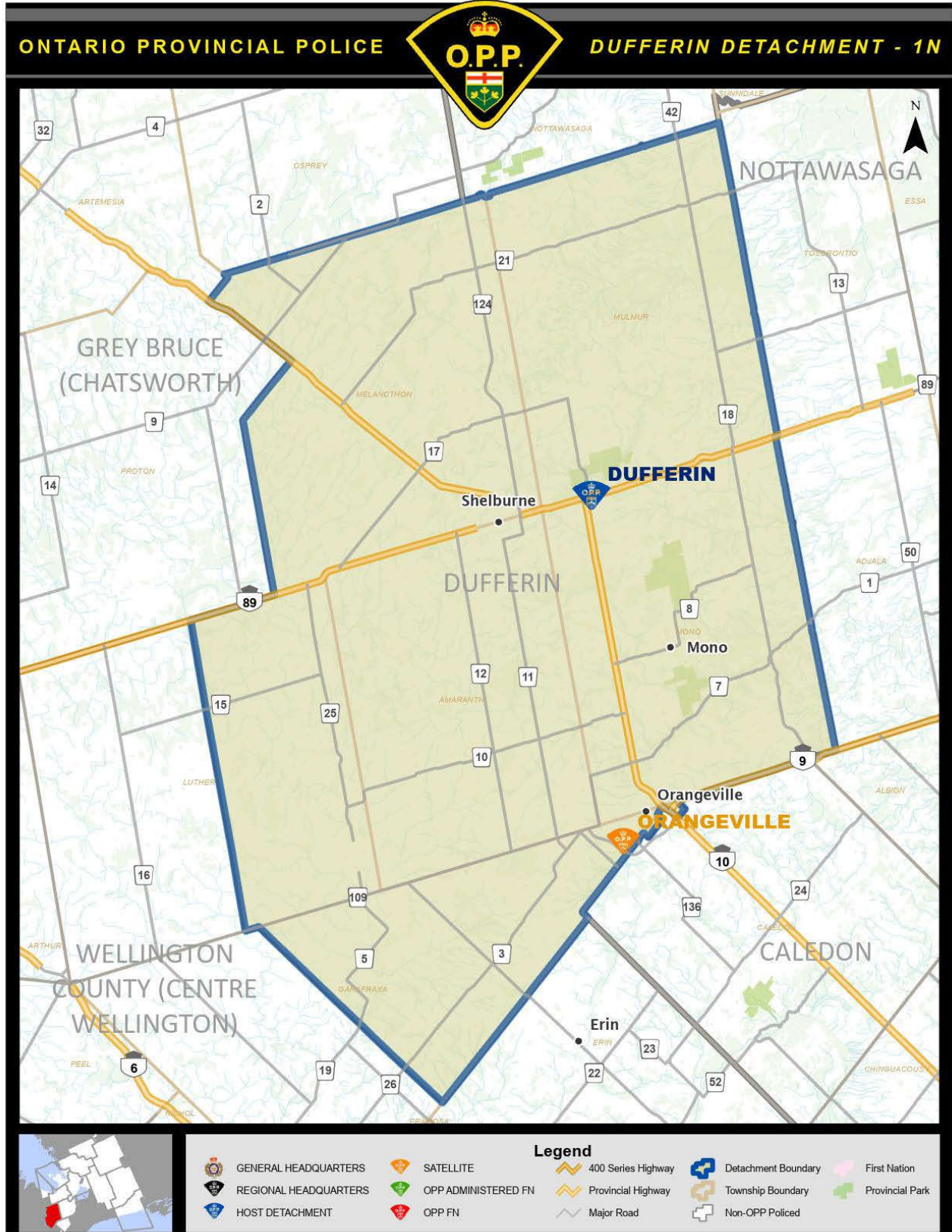
The Dufferin Detachment area population had an overall increase of 7.3 % from 2016 to 2021. This change in population varied among municipalities, with the Town of Shelburne experiencing a growth of 32.3%, Town of Mono experiencing a growth of 7.6% and Amaranth experiencing a population increase of 5.5%.

Dufferin is situated between recreational areas to the north and the Greater Toronto Area to the south. As the population of surrounding areas has increased, so too has the traffic volume on Dufferin area roads. There continues to be an increase in motorcycles using Dufferin County roads as popular touring routes, as well as an increase in visitors to Dufferin County's many scenic trails and parks. This has resulted in increased traffic and noise levels within the county.

In recent years, the Dufferin Detachment area has also seen an increase in extreme weather. Gusting snow in winter climate has caused road closures for days and resulted in many motorists being stranded in Dufferin County. Local emergency services have worked together to ensure the safety of our citizens.

Traffic flows within Dufferin will continue to be impacted by construction projects and special events. The area has several residential construction projects set to occur throughout the next few years. These factors, combined with annual special events, may also impact traffic within the detachment area.

# Our Detachment Area



# Action Plan Commitments Summary

The OPP's action planning process is guided by Section 70 (1) of the *Community Safety and Policing Act, 2019* and ensures compliance with the *Adequate and Effective Policing (General)* standards filed as O. Reg. 392/23.

Through analysis and consultation, the following objectives and priorities were identified for the next four years. These are reflective of how adequate and effective policing will be provided in the area served by the detachment, in accordance with the needs and diversity of the population.

CRIME	ROADWAYS, WATERWAYS AND TRAILS	COMMUNITY WELL-BEING
Enhance proactive patrol and/or initiatives to target specific local crime trends and reduce victimization, while increasing community safety.	Expand local level expertise in specialized traffic enforcement that would directly benefit our detachment area.	Increase community engagement and strengthen community relationships through enhanced communication and information sharing.
Address and prevent multi-jurisdictional violent and property crimes, including cybercrime, online exploitation, and fraud.	Daily focus on the four causal factors of motorized vehicle collisions on roadways and trails.	Strengthen relationships with local youth by providing structured and unstructured youth programming, delivering information about topics that impact youth, and prioritizing partnerships with local youth-focused organizations.
Address intimate partner violence (IPV).	Collaboration with the Ministry of Transportation (MTO) and municipalities to address commercial motor vehicle (CMV) safety and security.	Enhance the Mobile Crisis Response Team (MCRT) and strengthen partnership with Headwaters Health Care Centre.
Reduce drug trafficking and substance-related offences.	Enhanced police presence and enforcement in community safety zones.	Building trust and confidence with our communities through strategic foot and bicycle patrols to enhance community safety.
Address recidivism, repeat offenders with bail violations, and the number of wanted persons at large in our communities.		

# CRIME

COMMITMENTS	ACTIONS	OUTCOMES
<p>Enhance proactive patrol and/or initiatives to target specific local crime trends and reduce victimization, while increasing community safety.</p>	<p>Strategic deployment of officers to areas with elevated calls for service.</p> <p>Enhanced vehicle, foot, and bicycle patrols in known hot spot areas.</p> <p>Enhanced community engagement initiatives to support community safety in targeted neighbourhoods and businesses.</p>	<p>Data-driven patrol/initiatives based on analysis and community input, resulting in increased personal and community safety.</p>
<p>Address and prevent multi-jurisdictional violent and property crimes, including cybercrime, online exploitation, and fraud.</p>	<p>Integrate intelligence-led policing with the use of confidential sources, Crime Stoppers, crime bulletins, and crime analyst reports.</p> <p>Support and lead the development of community outreach and crime prevention initiatives and presentations to vulnerable communities, local businesses, and youth.</p> <p>Ongoing training and development of detachment members to be effective criminal investigators, including support for developmental opportunities and courses/seminars.</p> <p>Delivery of SafeGuard Ontario Property Security Program to victims of break and enters, providing tips to protect property, Lock it or Lose It campaigns, and share</p>	<p>Reduced crime rates through prevention, intervention, and suppression. Effective clearance of criminal occurrences. Support for victims of crime through a victim-centred lens.</p>

	information to help prevent theft from vehicle occurrences.	
Address intimate partner violence (IPV).	<p>Detachment Abuse Issues Investigators (DAIIs) review all occurrences related to IPV. This will ensure that criminal offences have been appropriately identified and laid, relevant referrals to local support agencies have been engaged, and there is ongoing communication with victims and witnesses throughout the court process.</p> <p>Ongoing collaboration with community agencies through committee work, outreach, referrals and liaison through Victim Witness Assistance Program, Dufferin Child Family Services, Family Transition Place, Dufferin/Caledon Victim Services, local shelters, and youth services.</p>	<p>IPV offences are thoroughly investigated and reviewed by DAIIs.</p> <p>Offenders are arrested, charged, and held accountable for their actions.</p> <p>The immediate and long-term needs of victims are supported.</p>
Reduce drug trafficking and substance-related offences.	<p>Continued proactive enforcement by the detachment's Community Street Crime Unit (CSCU) in partnership with internal and external specialized police units.</p> <p>Ongoing training and development of detachment members to be effective criminal investigators, including support for developmental opportunities and courses/seminars.</p>	Reduction in the number of drug occurrences and opioid overdoses.

<p>Address recidivism, repeat offenders with bail violations, and the number of wanted persons at large in our communities.</p>	<p>Ongoing training of frontline officers on the OPP's Offender Management Apprehension Program (OMAP).</p> <p>Identifying an OMAP coordinator to lead the OMAP program at detachment by providing oversight, support, direction/guidance to frontline officers, liaising with internal and external units/agencies to ensure that offenders on release orders or bail within our community are compliant with their conditions.</p> <p>The OMAP coordinator will manage the detachment's warrant files to ensure that matters are effectively brought before the courts.</p>	<p>Effective and efficient management of OMAP and warrant files will result in safer communities.</p>
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## ROADWAYS, WATERWAYS AND TRAILS

COMMITMENTS	ACTIONS	OUTCOMES
<p>Expand local level expertise in specialized traffic enforcement that would directly benefit our detachment area.</p>	<p>Frontline officers will be provided with legislated initial and recurrent qualifications training in speed detection devices (SDDs). Frontline supervisors will ensure that SDDs are assigned each shift and are used effectively to target hot spot locations.</p> <p>Continuous learning opportunities will be provided in areas such as drug recognition, intoxilyzer technician, speed instructor, collision reconstruction, modified vehicles, CMV, and the like.</p> <p>Training officers to “look beyond the plate” recognizing the importance that traffic stops have in supporting intelligence-led policing, deterring criminal activity, and enhancing community trust and professionalism.</p>	<p>Increased number of detachment members with specialized training in traffic enforcement techniques directly impacting the community, resulting in positive traffic safety outcomes.</p>
<p>Daily focus on the four causal factors of motorized vehicle collisions on roadways and trails.</p>	<p>Ongoing analysis of traffic complaints and collisions to ensure that frontline officers are deployed at the right places, times, and are equipped with the tools to empower frontline officers to have the greatest impact on community safety.</p> <p>Engaging with the public through proactive safety enforcement and educational activities.</p> <p>Leveraging social media to reach target audiences.</p>	<p>Increase the community’s sense of safety on Dufferin County roadways and trails by strategic and effective deployment of frontline officers and specialized equipment targeting “Big Four” related driving behaviours.</p> <p>Laying charges and holding drivers accountable for unsafe driving behaviours.</p> <p>Report back on the number of public safety campaigns launched that support road</p>

	<p>Partnering with Central Region Traffic Incident Management Team (TIME) and neighbouring detachments to conduct “Big Four” enforcement using a variety of expertise and training, including the Aircraft Enforcement Program.</p> <p>Partnering with community leaders, OPP detachment boards, and roads departments to identify solutions to resolve traffic safety issues, such as infrastructure improvements, radar recording technology, signage, speed limits, and the like.</p>	<p>safety in partnership with community partners.</p> <p>Decrease the number of traffic collisions and fatalities, especially targeting vulnerable road users and those at risk of becoming involved in collisions.</p> <p>Report back on road safety results for provincial and local traffic safety campaigns, including focused patrols.</p> <p>Report back on collaborative efforts to support municipalities lead infrastructure improvements in collaboration with OPP detachment boards.</p>
<p>Collaboration with the Ministry of Transportation (MTO) and municipalities to address commercial motor vehicle (CMV) safety and security.</p>	<p>Partnering with the MTO, Central Region TIME, neighbouring detachments, and local municipal police services (through the Ontario Police Commercial Vehicle Committee) to enhance CMV safety and security in Dufferin County. Data will be used to identify targeted enforcement areas to enhance the effectiveness of CMV inspections and portable weigh scales.</p>	<p>Increase the visibility of proactive law enforcement presence to address the growing presence of CMVs on local roadways, resulting in improved safety and compliance through targeted enforcement, education, and stakeholder engagement.</p> <p>Report back on ongoing joint CMV safety and security initiatives to the community through the four OPP Detachment Boards.</p>
<p>Enhanced police presence and enforcement in community safety zones.</p>	<p>Partnering with community leaders, OPP detachment boards, and roads departments to identify solutions to resolve traffic safety issues, such as infrastructure improvements, radar recording technology, signage, speed limits, and the like in community safety zones.</p>	<p>Report back on collaborative solutions to improve road safety in community safety zones, including the number of proactive vehicle stops and traffic-related charges and warnings laid.</p>

# COMMUNITY WELL-BEING

COMMITMENTS	ACTIONS	OUTCOMES
<p>Increase community engagement and strengthen community relationships through enhanced communication and information sharing.</p>	<p>Increase community engagement through enhanced presentations, outreach, and information sharing. Led by our Community Engagement Officer (CEO), this effort will build trust and stronger relationships by mentoring staff, promoting transparent communication, and supporting meaningful connections with the public and local partners.</p>	<p>Increased number of community engagements and local level communications, resulting in positive feedback from community members about transparency and accessibility of information.</p> <p>Increased number of public safety campaigns launched.</p> <p>Enhanced opportunities to engage with the public through the use of traditional and social media to showcase community safety initiatives, proactive policing efforts, and investigations conducted that support community safety.</p>
<p>Strengthen relationships with local youth by providing structured and unstructured youth programming, delivering information about topics that impact youth, and prioritizing partnerships with local youth-focused organizations.</p>	<p>Leveraging the leadership of the CEO, this strategy focuses on enhancing youth engagement through both structured and informal programming. It includes coordinating impactful presentations, mentoring officers in effective engagement techniques, and strengthening partnerships with youth-focused organizations. A key component is increasing officer presence in schools through regular visits and participation in school events, as well as fostering trust by attending informal youth gatherings. These efforts aim to build meaningful relationships and position officers as trusted mentors and role models within the community.</p>	<p>Develop/strengthen partnerships, initiatives, engagements, and presentations with and for youth, resulting in positive feedback and outcomes for youth-related interactions with police.</p>

<p>Enhance the Mobile Crisis Response Team (MCRT) and strengthen partnership with Headwaters Health Care Centre (HHCC).</p>	<p>Leverage MCRT trained frontline officers and HHCC MCRT nurses to continue to collaborate with local service providers to support those in our community who require support related to mental health, substance use, addictions, disabilities, homelessness, and other factors contributing to victimization. This includes proactive collaboration, joint training, and coordinated response planning.</p>	<p>Reduced number of repeat contacts between police and persons in a mental health crisis and/or those with a substance abuse disorder.</p> <p>Improved outcomes for individuals in crisis.</p> <p>Joint training for frontline officers to support career development and support to effectively and appropriately respond to a person requiring MCRT support.</p>
<p>Building trust and confidence with our communities through strategic foot and bicycle patrols to enhance community safety.</p>	<p>Continued collaboration with our community to participate in community events and other opportunities to enhance a professional image in the community focused on enhancing police visibility.</p> <p>Continued collaboration with Upper Grand District School Board to leverage the benefits of the School Resource Officer program with administrators, staff, and students. Participate in mandatory school lockdown drills, provide feedback, and support protective factors in the event of an active attacker incident.</p> <p>Continue to leverage opportunities to engage with youth through supporting positive relationship building, mentorship, and promoting opportunities for a rewarding and fulfilling career with the OPP.</p>	<p>Attend community events and festivals across Dufferin County. Officers will engage with the public on foot and bicycle patrols. Opportunities will be provided for the community to engage with police officers to hear about their experiences and concerns with emerging crime trends and to provide feedback about policing in their community.</p> <p>CEOs will work with detachment leadership and school board staff to discuss solutions to emerging trends impacting the safety and security of youth in schools. CEOs will also assist schools with offering presentations about emerging trends and assisting with conducting lockdown procedures.</p> <p>Opportunities to engage with youth, including presentations and mentorship initiatives.</p>

## OUR VISION

Safe Communities...  
A Secure Ontario

## OUR MISSION

To serve our province by  
protecting its citizens,  
upholding the law  
and preserving  
public safety.

## OUR VALUES

Serving with  
**PRIDE,**  
**PROFESSIONALISM**  
& **HONOUR**

Interacting with  
**RESPECT,**  
**COMPASSION**  
& **FAIRNESS**

Leading with  
**INTEGRITY,**  
**HONESTY**  
& **COURAGE**



*Always doing the right things for the right reasons*

# CONTACT THE OPP

Know your location - be ready to describe the situation and your location. Look for addresses, landmarks and buildings that may help identify your location.

## REACH THE OPP BY PHONE

- Call 9-1-1 if there is an immediate risk to someone's life or property
  - to stop or report a crime in progress
  - to report a fire
  - to report a life-threatening medical emergency
  - Don't hang up, stay on the line
- To report non-life-threatening incidents that require a police response, use the non-emergency line (1-888-310-1122) or go to [opp.ca/reporting](http://opp.ca/reporting)
- TTY 1-888-310-1133 or agent 511 for registered subscribers may be used for individuals in the Deaf, Hard of Hearing and Speech Impaired (DHHSI) community to contact police
- For all administrative inquiries or to schedule an appointment, find contact information for your local detachment at [opp.ca/detachments](http://opp.ca/detachments)

## PROVIDE AN ANONYMOUS TIP

- Call Crime Stoppers at 1-800-222-8477 (TIPS) or visit [www.crimestoppers.ca](http://www.crimestoppers.ca)

## REPORT AN INCIDENT ONLINE

- The OPP offers online reporting for minor, non-emergency occurrences in areas of OPP jurisdiction. [opp.ca/reporting](http://opp.ca/reporting) allows you to submit a report without visiting or calling.
- Use the online reporting tool for:
  - Theft Under \$5,000
  - Mischief / Damage to Property Under \$5,000
  - Mischief / Damage to Vehicle Under \$5,000
  - Theft from Vehicle Under \$5,000
  - Lost / Missing Property Under \$5,000, including a licence plate(s) or validation sticker(s)
  - Driving Complaints

**If you are reporting an emergency, call 9-1-1.**

## #KNOWWHENTOCALL

9-1-1 is for emergencies only:  
If there is an immediate risk to someone's life or property.

- ✓ a crime in progress
- ✓ a fire
- ✓ a life-threatening medical emergency

Dialed 9-1-1 accidentally? #Be911Ready. Don't hang up, stay on the line and speak with an OPP Communicator to confirm there's no emergency.

The misuse of 911 ties up emergency lines, communicators and officers, which can result in a slower response to a real emergency and risks the safety of people who may need urgent help.

It is against the law to call 9-1-1 as a joke. Prank 9-1-1 calls can be dangerous and waste valuable emergency resources.

## ACTION PLAN

# DUFFERIN DETACHMENT



2026-2029

506312 Highway 89  
Mono ,ON  
L9V 1H9

Tel: 519-925-3838  
Fax: 519-925-6462

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